

Passivent Servicing

A choice of levels to suit your needs



Passivent offers two service levels to suit your needs as shown in the table below and overleaf.

We highly recommend annual servicing of your equipment to ensure:

- your building continues to be ventilated in accordance with the required ventilation strategy.
- the continued correct operation of the equipment.
- the long life of your equipment.

If a 3 year service plan is requested an agreement will be sent to you for signing.

A service generally takes one day between Monday and Friday, 9am to 5pm, but this may vary depending on the amount, and accessibility, of equipment installed. Servicing work is carried out by our specialist engineers.

After the service visit, a report showing all settings is provided. Our service records are updated and a reminder for the following year is set up in our system.

Service level benefits

		One-off Service Visit	3 Year Service Plan
Features included	Mechanical check of motorised dampers	✓	✓
	Calibration check	✓	✓
	System health check	✓	✓
	Set-point adjustment (if required)	✓	✓
	Software update to latest version (if required)	✓	✓
	System test	✓	✓
	System training and demonstration	✓	✓
Payment options	Pro-forma	✓	✓
	BACS	✓	✓
	Pay by card	✓	✓
	On account (subject to Passivent's terms)	Not included	✓
Inclusions	Parts	Not included	20% discount
	Labour	Not included	20% discount

continued overleaf...



Ventilation & Air Quality



Natural Daylight



Moisture Removal

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One-off Service Visit

Prior to the visit, the daily servicing rate will be quoted and payment terms agreed. During the service if any equipment requires replacement, a separate quotation for parts and labour will be provided. The work will be carried out subject to payment, or signed commitment to pay, for parts and labour.

3 Year Service Plan

Same procedure as above for the One-off Service Visit but if a 3 Year Service Plan agreement has been signed then any equipment which requires replacement will receive a 20% discount on parts and labour.

How to sign up

Please email us at projects@passivent.com with the contact details of the person responsible for the management/ maintenance of the site and details of the service level you are interested in.

Full details of our servicing offer and the terms of our service agreement will be sent to you for approval prior to any work commencing.

passivent

**building
product design**

Passivent is certified under the ISO 9001 quality standard, ISO 14001 environmental standard and ISO 45001 health and safety standard.

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